



ESSENTIAL INFORMATION

COBBOLD GORGE TOURS

We are a family owned and operated tourist resort on a working cattle station located in the Etheridge Shire in rural Queensland. Having one of the country's wonderful natural features in our backyard, we have, over the past 25 years developed our operation into what we have here today, so that we can share the beauty and uniqueness of the Gorge and surrounding areas with tourists from all around Australia as well as overseas, and in so doing provide them with "The Ultimate Outback Adventure."

LOCATION

Six hours drive from Cairns or Townsville, Cobbold Gorge is rural and remote. The closest township of Forsyth has a population of 75 and Etheridge Shire of 799 (2016 census). Regardless of what route is taken, Cobbold Gorge is easy to access and most conventional vehicles will handle the journey with ease, including those towing caravans.

Travel by sealed road from Cairns, west along the Kennedy Highway through the picturesque Atherton Tableland to Mt Garnet. From here, the famous Savannah Way continues via the Gulf Developmental Road to Georgetown or Einasleigh. There are only 10 kilometres of formed, gravel road between Georgetown and Forsyth and a further 40km of unsealed road from Forsyth to Cobbold.

CLIMATE

The climate at Cobbold is comfortable all year round with temperatures averaging between 13 degrees in winter to 40 degrees in summer. The summer days are hot but lack the humidity of the coastal areas. Winter days are cool in the morning but develop into picturesque conditions as the day progresses.

The wet season starts in November and runs through to April causing periodical closure of the roads in several places resulting in Cobbold Gorge Tours & Village being a seasonal open from April-October.

SUSTAINABILITY

As the current guardians of the natural asset of Cobbold Gorge, our Environmental Policy underpins our commitment to conducting business in a sustainable manner. The policy is reviewed annually to measure achievements and facilitate continuous improvement against goals.

WORKING AT COBBOLD GORGE

All staff live and work very closely together. We like to create the team as being a big family and expect all staff to be part of it. Open communication and flexibility is key to working and living together in close proximity. Staff must respect the personal space of others and be there to support fellow work colleges. Gossip and any form of non-productive communication is not tolerated and all work/ living concerns must be promptly discussed with management.

As part of the Cobbold Gorge Team we ask our employees to embrace our staff motto of “Passion. Purpose. Pride.” Our expectations are for staff to invest their Passion into the business, together we will set goals for them to find their Purpose and through this they will achieve great Pride in the work they are doing and also in how they are contributing to the success of the business.

GUEST PROFILE

The majority of our customers arrive towing a caravan or camper trailer from southern Queensland and the southern states during the winter months enjoying our pleasant winter climate, and from the surrounding northern region in the warmer shoulder months. The number of customers requiring accommodation is growing each year.

Coach groups make up the majority of our accommodated market during the winter months. Groups stay 1 or 2 nights and join one of our tours.

LIVING AT COBBOLD VILLAGE

STAFF ACCOMMODATION:

An area has been set aside for staff to park their caravans, mobile homes etc. and plug into power and access water. A staff amenities block is also provided. The staff area is a Staff Only zone.

Employees without their own accommodation will be provided with a room where possible. Some rooms have en-suites and other share bathroom in the staff amenities block. “The Hut” incorporates a full kitchen, recreation area and non en-suited rooms. Staff are responsible for cleaning staff area in own time. Rent to the value of \$50 per week is included as an employee benefit on either supplied staff accommodation or staff site, located in the staff area. Accommodation is available on a first in best dressed and is at the discretion of management. Pets are only allowed in staff owned accommodation and with management approval. No Pets are allowed in rooms.



Staff Camping Ground



Staff En-suited Dongas



“The Hut” Recreation Area



“The Hut” Kitchen Area

EMPLOYEE MEALS:

All employees will self-cater their own breakfasts and dinners. Lunch will be provided to staff members, on working days, who are taking a ½ hour lunch break and resuming work straight after this break. This will consist of cold meat and salad or sandwiches/wraps. Staff self-cater for lunches on days off.

Most grocery lines are available in Forsyth where staff can place and order for delivery weekly to Cobbold. This is a courtesy, not a privilege.

Purchases from MacDonalds Bar & Bistro are at normal retail prices.

UNIFORMS:

The appearance of employees reflects the image of our company and has a significant impact on the way we are viewed by guests, employees and the general public. Cobbold Gorge Tours aims to provide its employees with comfortable and professional uniforms that project a good image and comply with Workplace Health and Safety guidelines.

Uniforms for all staff consist of workshirts depending on your position. You will be required to provide your own shorts/pants and footwear, the type and style required varies by department. Tour Guides are provided with shirts and shorts consistent with the Savannah Guides uniform.

At the end of your tenure uniforms must be washed, folded and returned in the condition you received them in. Any damages apart from general wear and tare will be covered by the staff member. All uniforms supplied are the property of Cobbold Gorge tours and in the event of a non-return the cost of these items will be deducted from the staff members final payslip.

A washing machine, clothes line, iron and ironing board has been provided in the staff amenities for staff washing. Staff are expected to arrive at work in a clean, ironed uniform.

COMMUNICATIONS:

Cobbold Gorge has limited TELSTRA mobile phone coverage. Phone calls can be made using your mobile in the staff/guest mobile covered area. Personal use of mobile phones is not to be used during working hours for making phone calls or using social media. Should you need to be reached in the case of an emergency please advise family and close friends to contact you directly via the Cobbold Gorge telephone number, 07 4062 5470.

DRUGS AND ALCOHOL:

In the interests of safety, Cobbold Gorge Tours has a zero tolerance policy. All employees are strictly prohibited from working whilst under the influence of any drug or alcohol, or possess any paraphernalia unless in the case of a medical condition in which the medication is prescribed. Alcohol and drugs affect your judgment and endanger your safety and that of others on the job, by making you more vulnerable to workplace hazards.

COBBOLD GORGE STAFF BENEFITS:

STAFF DISCOUNTS: available to staff returning for second continuous year of service:

For You

- Room/cabin at either Forsyth or Cobbold for \$60 per night

Bookings are to be through your manager and depending on availability.

For Family (immediate family: Kids, Grandkids, Siblings and Grand/Parents)

- 30% off Forsyth & Cobbold tours (not including Helicopter flights)
- 30% off accommodation
- Normal rates apply for...
 - o Shop o Fuel o Meals o Bar o Helicopter flights

For Friends and Relatives

- 20% discount on Accommodation
- Normal rates apply for...
 - o Tours o Shop o Fuel o Meals o Bar o Helicopter flights

All discounts are subject to availability, unavailable during peak periods (Easter/June/July/August) and must be requested through your manager. Cannot be booked in conjunction with any other special offers.

TRANSPORT

SELF DRIVE

Six hours drive from Cairns, Townsville or Karumba along the Savannah Way.

Travel by sealed road from Cairns, west along the Kennedy Highway through the picturesque Atherton Tableland to Mt Garnet. From here, the famous Savannah Way continues via the Gulf Developmental Road to Georgetown. Head southwest from Georgetown towards Forsayth and on the outskirts of Forsayth signposts from here direct you to Cobbold Gorge. There are only 10 kilometres of formed, gravel road between Georgetown and Forsayth and a further 40km of unsealed road from Forsayth to Cobbold.

BUS SERVICE

Trans North Bus & Coach Service operates the passenger and light freight service from Cairns to Karumba servicing all towns enroute. Departing Cairns on a Monday, Wednesday and Friday, returning from Karumba to Cairns on a Thursday, Thursday and Saturday. Arrangements can be made with Cobbold for staff to be collected from Georgetown for arrival to commence work, and for departure at the end of your contract tenure.

THINGS TO DO

As most employees will be at Cobbold for an extended time, we encourage you on your time off to visit points of interest both on the property and within the shire.

1. Familiarise yourselves with all the bushwalks/self-drive tracks that are available to guests.
2. When possible go on the tours that we offer to gain an understanding that can be passed on to our guests.
3. Staff are encouraged to visit the local attractions. These include:
 - The TerrEstrial centre in Georgetown
 - Bedrock Village at Mt Surprise
 - Undara Lava Tubes
 - Copperfield Gorge at Einasleigh
 - Kidston Dam
 - Old Gilberton Township
4. Attend a Local events when possible:
 - Einasleigh Races and Rodeo
 - Georgetown Campdraft
 - Georgetown Rodeo
 - Croydon Poddy Dodgers Music Festival
 - Forsayth Turnout

LOCAL SHOPS AND SERVICES

FINNIGAN'S REST GENERAL STORE FORSAYTH

Phone – 4062 5374. Has a variety of perishable and non-perishable items including cold, frozen, and dairy products. Diesel and Petrol can also be purchased here. Fresh groceries are received on Wednesday. You can place an order early and have it delivered to the Village on a Thursday.

GEORGETOWN BUTCHERY

Phone 40621 222. Tony is the local butcher and has very good product at very reasonable prices. Make sure you try his famous sausages!

MOVING TO COBBOLD

POSTAL & CONTACT INFORMATION:

Your name
MS 1699
Forsayth QLD 4871
PH: 07 4062 5470

WHAT TO BRING:

Staff allocated a Cobbold Village staff room have access to staff bedding, however it is always nice to have your own pillow, sheets, doona, bath towel (please confirm size of bed prior to arrival). Bring your own pool towel, toiletries, torch, alarm clock, mobile phone/iPad/tablet, medication if required, suitable summer and winter clothes and footwear including socks, cap/hat, swim wear, sunscreen, recreational times and a sense of adventure!!

We recommend that no staff bring valuable items, including large sums of cash, onto the premises. Staff should secure their personal belongings in their accommodation.

HOW TO APPLY:

View our current vacancies.

Get your documents together:

- Your resume advising which position you are applying for;
- Do up a cover letter identifying relevant skills for the position applying for;
- Include recent referees from similar positions held;
- Show us your lovely smile with a recent photo of yourself.

Email all the above to the Operations Manager: operations@cobboldgorge.com.au

Only suitably qualified applicants will be responded to.